

Service Area Strategic Plan

Department of Social Services (765)

Service Area 15 of 33

Social Worker Local Staff and Operations (765 460 06)

Description

This service area funds units dedicated to adults, children and families: Adoptions, Adult Services, Child Protective Services, Domestic Violence, and Foster Care/Family Preservation and Independent Living programs administered by the local departments of social services. The programs are designed to address those who are most in need. The 120 local departments of social service balance the role of providing effective intervention, and emphasizing personal responsibility while ensuring the safety, stability and well-being for the most vulnerable of the Commonwealth's population. The programs of the Department of Social Services are state supervised and locally administered. The division programs operated at the local level include Adoptions, Adult Services, Adult Protective Services, Auxiliary Grants, Child Protective Services, Domestic Violence, Foster Care, Independent Living for Foster Care Youth, Safe and Stable Families.

Background Information

Mission Alignment and Authority

- *Describe how this service supports the agency mission*

This service area supports the mission of the Department through working to promote the safety, permanency, and well-being for the children, families, individuals, and communities in the Commonwealth.

- *Describe the Statutory Authority of this Service*

Title IV-B of the Social Security Act requires federal expenditures for State public child welfare agencies in establishing, extending and strengthening child welfare services.

- The Code of Virginia provides statutory authority for the provision of protective services program activities through the following:

Title 63.2 – Welfare (Social Services)

Title 63.2 Chapter 1 – General Provisions;

Title 63.2 Chapter 2 – State Social Services;

Title 63.2 Chapter 3 – Local Boards of Social Services;

Title 63.2 Chapter 9 - Foster Care;

Title 63.2 Chapter 11 - Implementation of the Interstate Compact on the Placement of Children;

Title 63.2 Chapter 15 – Child Abuse and Neglect;

Title 63.2 Chapter 16 – Adult Services;

§ 63.2-410 - State pool of funds under the Comprehensive Services Act;

§ 63.2-800 - Auxiliary Grants (AG)

§ 63.2-1804 - Uniform Assessment Instrument

Title 16.1 – Courts not of Record; §§16.1-251; 16.1-252, 16.1-277.01, 16.1-277.02, 16.1-278.2, 16.1-278.3, 16.1-278.4, 16.1-281, 16.1-282, 16.1-282.1, 16.1-283.

§ 2.7-708 - Coordination of Local Long-Term Care Services

§ 22.1-287.D.3 - Limitation on access to records.

§ 32.1-330 - Preadmission Screening Required

§ 37.1-98 - Discharge, Conditional Release, and Convalescent Status of Patients

§ 37.1-197 - Community Services Board; Powers and Duties

§ 37.1-197.1 - Prescription Team

- 42.U.S.C. 5101 et seq.; Child Abuse Prevention and Treatment Act, as amended,
- 42 U.S.C. 5116 et seq. provides grants to States for the purpose of assisting States in developing, establishing, and operating programs designed to improve the handling of child abuse and neglect cases, including child sexual abuse, child fatalities, and children with disabilities.
- 42 U.S.C. 5116 Title II - Community-Based Grants for the Prevention of Child Abuse and Neglect.
- P.L. 98-473; The Victims of Crime Act of 1984

22 VAC 40-700-10 et seq. Child Protective Services Central Registry Information

22 VAC 40-260-20 Subsidy Adoption Assistance

22 VAC 40-240-20 Responsibilities of the agency in juvenile court proceeding for parental placement adoptions

22 VAC 40-250-20 The Adoption Resource Exchange of Virginia

Customers

Agency Customer Group	Customer	Customers served annually	Potential annual customers
Businesses (served unknown; potential unlimited)	Businesses (served unknown; potential unlimited)	0	0
Individuals, Children and Families (served unknown; potential unlimited)	Children and Families (potential unlimited)	84,460	0
Community and Volunteer Organizations (potential unlimited)	Community Action Agencies	3	80
General Public (served unknown; potential unlimited)	Employees	962	1,650
Community and Volunteer Organizations (potential unlimited)	Faith-based Organizations	336	1
Governmental Entities (served unknown; potential unlimited)	Federal Agencies	6	3
General Public (served unknown; potential unlimited)	General Public (potential unlimited)	4,025	0
Governmental Entities (served unknown; potential unlimited)	Local Departments of Social Services	120	120
Individuals, Children and Families (served unknown; potential unlimited)	Low-income individuals and families (potential unlimited)	6,637	0
Businesses (served unknown; potential unlimited)	Media (potential unlimited)	50	0
Individuals, Children and Families (served unknown; potential unlimited)	Non-custodial parents (potential unlimited)	25	0
Businesses (served unknown; potential unlimited)	Non-profits	77	103

Governmental Entities (served unknown; potential unlimited)	Policy Makers (potential unlimited)	300	0
Businesses (served unknown; potential unlimited)	Providers (potential unlimited)	779	0
Governmental Entities (served unknown; potential unlimited)	State and local government agencies (potential unlimited)	260	0
Individuals, Children and Families (served unknown; potential unlimited)	Vulnerable adults (potential unlimited)	300	0

Anticipated Changes To Agency Customer Base

[Nothing entered]

Partners

Partner	Description
Community Action Agencies	
Local Departments of Social Services	
State Agencies	
Virginia Institute for Social Services Training Activities (VISSTA)	
Volunteer Organizations	

Products and Services

- *Factors Impacting the Products and/or Services:*

With a significantly increased population of vulnerable adults and growing demand for adult services and adult protective services, there will be a need for more social workers, institutional and home care workers. More training materials and public education materials and programs will be needed. These situations may require revised services and products for the customer base.

The factors impacting products and services for older youth include the lack of adequate funding and resources for providing independent living services and the lack of community support and involvement with these young people. These are especially critical components of helping older youth successfully transition to adulthood given the nationwide trend of increased numbers of youth over age 13 entering the foster care system and exiting to independent living situations.

The majority of children in foster care with the goal of adoption are children with special needs and will require state and federal funds for adoption assistance. As the number of children achieving adoption increases, it can be expected that expenditures for adoption assistance will increase.

Funding for prevention and in-home services to prevent foster care placement is inadequate, resulting in children entering the foster care system solely to receive needed mental health and physical health treatment. Virginia law does not mandate that prevention services be provided in order to prevent the

possibility of placement in foster care. The lack of adequate funding for prevention services places a greater financial burden on the citizens of the Commonwealth to fund foster care placements.

- *Anticipated Changes to the Products and/or Services*

A new Adult Protective Services web-based case management system came on line in 2005, which should make case management and reporting more efficient and provide easier access to case information for LDSS supervisors and managers. Development of improvements to the child welfare information system, CHILDWINS, will commence in 2007.

- *Listing of Products and/or Services*

- Support of organizations serving communities
- Recruitment of volunteers and training on management of volunteers
- Services to promote family stability
- Services to protect vulnerable adults
- Economic assistance to low income families/individuals or nutrition, child care, health care eligibility, and financial assistance to low income families/individuals
- Financial support for children
- Services that promote sufficiency
- Services to protect children
- Services to ensure that children have permanent homes
- Support Services (e.g., HR, IS)
- Photo-listing books of children waiting for adoption
- Photo-listing books of approved adoptive families
- Display boards for recruitment
- Brochures and pamphlets on Family Services
- Updated recruitment brochures
- Contracts with private child placing agencies and community organizations to provide a full array of adoption services.

- Annual newsletters
- Handbook for attorneys on Virginia's adoption laws
- Refugee Elderly Assistance Program (REAP): interpretation & translation; health screenings and workshops; citizenship preparation; English language training; and employment training.
- Independent Living training for local departments of social services staff
- Training professionals in kinship care
- Training kinship care providers

Finance

- *Financial Overview*

Funding for the Social Worker Services comes from general funds and federal funds. The federal fund percentages are based on cost allocation. Federal funding sources include the Social Services Block Grant (SSBG), Title IV-E Foster Care and Adoptions, TANF, Child Welfare Services grant.

- *Financial Breakdown*

	Fiscal Year 2009		Fiscal Year 2010	
	General Fund	Nongeneral Fund	General Fund	Nongeneral Fund
Base Budget	\$27,697,591	\$132,167,052	\$27,697,591	\$132,167,052
Change To Base	\$0	\$0	\$0	\$0
Service Area Total	\$27,697,591	\$132,167,052	\$27,697,591	\$132,167,052

Service Area Objectives

- Protect at-risk individuals from abuse, neglect and exploitation

Objective Measures

- Percent of adults with new reports of abuse, neglect or exploitation after APS interventions have been put in place

Governor's Key:

No

Measure Type:

Output

Measure Frequency:

Annual

Frequency Comment: % of adults with new reports of abuse, neglect or exploitation after APS interventions have been put in place

Measure Baseline: 40% adults experience new reports of abuse, neglect or exploitation after APS interventions have been put in place in SFY 2007 (preliminary estimates)

Measure Target: Reduce by 2% the number of adults with new reports of abuse, neglect or exploitation after APS interventions have been put in place by the end of SFY 2009

Data Source and Calculation: Adult Services Adult Protective Services (ASAPS) information system

- Percent of children with a second founded report of child abuse or neglect within a six-month period

Governor's Key:

No

Measure Type:

Outcome

Measure Frequency:

Quarterly

Frequency Comment: % of repeated abuse or neglect within 6 months

Measure Baseline: 1.85% of children experienced repeat child abuse and/or neglect within a six-month period in SFY 2005

Measure Target: Less than 1.5% of children will experience repeat abuse and/or neglect within a six-month period by the end of SFY 2010

Data Source and Calculation: The information will be compiled from the computerized information system.